



Pet Policy for Hotel Stay

- The stay of pets in the hotel requires the hotel's approval, which occurs at the time of booking.
- When making a reservation, please provide the species/breed of the animal. The hotel reserves the right to refuse acceptance of animals whose species/breeds are commonly considered dangerous or aggressive.
- In case of not informing in advance about the stay with a pet, the hotel may charge an additional fee of PLN 100 of the so-called organizational costs, related to the necessity of emergency preparation of the room for a stay with a pet. The hotel also reserves the right to refuse a stay if the available rooms do not meet the requirements for a stay with a pet.
- Only healthy animals with valid health certificates are accepted in the hotel (current vaccination against rabies and deworming are strictly required).
- The pet owner declares that the animal is healthy and does not pose a threat to other people and animals.
- Pets should remain in the rooms. Outside of the rooms, pets must be on a leash and under the owner's supervision. In special cases, the hotel reserves the right to mandate the use of a muzzle.
- It is not allowed to use hotel towels and bedding for pets, for pets to be on beds and sofas, or to relieve themselves in the room.
- If the bedding, mattress, carpet, or other furnishings in the room where the pet is staying are soiled (fur, mud) or damaged, the owner is obligated to cover the costs of the damages at a price determined by the hotel.
- The pet owner is financially responsible for any damage to hotel property and the personal belongings of other guests caused by the pet.
- For safety reasons, the cleaning of rooms where pets are staying will only take place in the presence of the owner or when the pet is not in the room. Please contact the staff to arrange a suitable time.
- If it is determined that a pet left in the room disturbs the stay of other guests, damages hotel property, or may create a situation that endangers itself or other guests, the hotel will immediately contact the owner to resolve the issue. If contact is not possible, the hotel reserves the right for staff to enter the guest's room, potentially with the assistance of appropriate services, and to take the pet to the nearest animal shelter. All costs incurred from these actions will be covered by the pet owner.
- Pet owners are responsible for adhering to the hotel's regulations regarding maintaining quiet hours and not disturbing other guests.
- Pets are prohibited in dining areas and children's playgrounds.
- The owner is required to clean up after their pet at all times.
- The owner declares that they have read and accepted the pet policy at Lomnica Castle.
- The cost for a dog's stay at the hotel is 250 PLN per stay.